



PREMIUM™ SERIES Acrylic Spas (Dura-Last™ Cabinet) Limited Warranty

Strong® Spas warrant to the original retail consumer purchaser the following about your new Premium Series Strong Spa, when purchased from an authorized dealer/service provider (dealer).

LIFE DURA-LAST™ Acrylic Spa Cabinet: LIFETIME WARRANTY parts & labor
Strong Spas warrants the integrity of the spa's cabinet structure will not rot, crack, or peel, for as long as the customer owns the spa. This warranty does NOT cover damage due to abuse, vandalism, or acts of nature.

5 Acrylic Shell Surface: 5 years parts & labor
Strong Spas warrants the acrylic surface material of the Premium Series Strong Spa portable spa to be free from defects in material and workmanship for 5 years. Additionally, the integrity of the spa's shell is warranted not to leak for 7 years. This warranty does NOT cover damage due to abuse, vandalism, or acts of nature.

3 Plumbing & Equipment: 3 years parts & labor
Strong Spas warrants the integrity of the spa's plumbing against leaks as a result of defects in material or workmanship for a period of 3 years on parts and 3 years on labor. Strong Spas warrants to the original retail purchaser the integrity of the spa's Equipment Pack (pumps, heater, and control system) to be free from defects in material and workmanship for a period of 3 years on parts and 3 years on labor from the date of the original retail purchase. This warranty does NOT cover damage due to abuse, vandalism, or acts of nature.

1 Replacement Only: 1 year
Strong Spas warrants the integrity of the spa's accessories (where applicable): Including jet inserts, pillows, and standard spa cover, for 1 year. There is no labor coverage on these components. This warranty does NOT cover damage due to abuse, vandalism, or acts of nature.

Warranty Specifics

- **Ozonators:** Strong Spas warrants that the factory installed ozonator will not malfunction due to defects in materials and workmanship for a period of 1 year from the date of the original retail purchase.
- **LED Lighting:** Strong Spas warrants that the factory installed LED Lighting System will be free from defects in materials and workmanship for a period of 1 year from the date of the original retail purchase.
- **Sound System:** Strong Spas warrants that the factory installed Sound System will be free from defects in materials and workmanship for a period of 1 year from the date of the original retail purchase. The sound system has a 90-day labor warranty.

Please Note: Electrical Connections must be made by a qualified, licensed residential electrician. Improper installations present hazards which can result in personal injury or property damage and void the warranty on the spa. Please see the Pre-delivery Guide and/or Owners Manual for additional information.

IMPORTANT: Strong™ Spas' Warranty is void if the spa is moved to any location that is not the original consumer address.

Exclusions

This limited warranty is enforceable only by the original retail purchaser. Fuses, covers, light bulbs, light lenses, seals on pump and motor, and any dealer installed accessories, are specifically excluded from this limited warranty.

All warranties are null and void if any of the following occur:

- The spa has been subject to alteration, neglect, misuse or abuse.
- Any damages caused by failure to install, maintain, and operate the spa in accordance with the recommendations contained in Strong Spas Owner's Manual.
- Any and all costs of spa's removal and replacement including but not limited to removal and transportation, damages to landscaping, house structures.
- The spa has been used in a non-residential application or an application for which it was not designed.
- Spa shell damage caused by a failure to cover the spa while empty of water and/or exposure to direct sunlight.
- Any damages caused by improper maintenance of spa water chemistry or by any undissolved spa chemicals which may cause bleaching of the spa shell and erosion or discoloration of stainless jets.
- The use of Tri-Chlor or calcium-hypochlorite
- Any repairs that are done by anyone other than an authorized Strong Spas agent, or anyone, without express written permission by Strong Spas warranty department.
- Any and all costs associated with obtaining warranty service. Strong Spas is not responsible for any form of Trip Charge requested by a service provider.
- Do not use third-party salt-based systems in your spa! Damage caused by salt-based systems that have not been factory installed will not be covered under warranty.

DISCLAIMERS: TO BE COVERED UNDER THE STRONG SPAS WARRANTY YOU MUST REGISTER YOUR PRODUCT WITHIN 30 CALENDAR DAYS OF DELIVERY. STRONG SPAS AND ITS AUTHORIZED AGENTS SHALL NOT BE LIABLE FOR ANY INJURY, LOSS, COST OR OTHER DAMAGE, WHETHER INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE, ARISING OUT OF ANY DEFECT COVERED BY THIS LIMITED WARRANTY, INCLUDING WITHOUT LIMITATION, LOSS OF USE OF THE SPA AND COST FOR REMOVAL OF DEFECTIVE PRODUCT, EVEN IF STRONG SPAS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE, THE LIABILITY OF STRONG SPAS UNDER THIS LIMITED WARRANTY, IF ANY, SHALL NOT EXCEED THE ORIGINAL AMOUNT PAID FOR THE DEFECTIVE PRODUCT. COVERAGE UNDER THIS LIMITED WARRANTY SHALL COMMENCE AS OF THE ORIGINAL DATE OF PURCHASE AND THE DURATION OF SUCH COVERAGE SHALL NOT EXTEND FOR ANY REASON WHATSOEVER BEYOND THE STATED TIME PERIOD. THESE DISCLAIMERS SHALL BE EQUALLY APPLICABLE TO ANY SERVICE PROVIDED BY STRONG SPAS OR ITS AUTHORIZED AGENTS.

LIMITATIONS: THIS LIMITED WARRANTY IS NONTRANSFERABLE AND ONLY APPLIES TO THE ORIGINAL PURCHASER. THIS LIMITED WARRANTY SUPERSEDES THE PLACE OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, IN FACT OR AT LAW, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTY SERVICE MUST BE AUTHORIZED BY STRONG SPAS AND PERFORMED BY ITS AUTHORIZED AGENT. NO DEALER, DISTRIBUTOR, SERVICE COMPANY, OR OTHER PARTY IS AUTHORIZED TO CHANGE, MODIFY, OR EXTEND THE TERMS OF THIS LIMITED WARRANTY IN ANY MANNER WHATSOEVER.

FOR WARRANTY QUESTIONS OR CLAIMS PLEASE CONTACT CUSTOMER SUPPORT AT: 1.800.787.6649