VacuSeal Cover Warranty

VacuSeal Covers are warranted to be free from defects in material and workmanship for a period of **FIVE YEARS** (60 months) from the original date of purchase.

COMPARE OUR WARRANTY TERMS: This is a Non-Prorated Warranty that covers all parts of the cover including water absorption in the foam core. It also includes shipping a new cover or part to your home during the first year if that should become necessary. To extend the life of your cover we encourage the use of a cover lifter along with providing proper maintenance to vinyl exterior.

EXCLUSIONS: Warranty does not cover improper use, accidents, or any of the following:

- Events of nature, wind or storm damage, or any other acts of God.
- Alterations or unauthorized repairs or damage
- Cleaning cover with silicone oil or petroleum based products will void warranty. To extend the life of your vinyl we encourage the use of conditioners intended for spa covers.
- Tearing, puncturing, scuffing, or chafing of any part of the cover due to improper handling or dragging, or storing the cover against sharp objects.
- Damage caused by ozone, excessive use of sanitizers or improper pH water balance.
- Foam breakage, bent metal reinforcement, or tearing of the vinyl. Heavy weight loads caused by heavy objects, or persons sitting, standing, or walking on cover or any other causes beyond our control are not considered to be defects in material or workmanship.
- Seepage of water into your spa is a natural occurrence and not considered a defect. Weep holes in the underside allow drainage of any accumulated water from spa, into cover, back into your spa.
- Torn handles. They are designed for opening and closing cover not for carrying it.
- Water absorption caused by punctures, holes, tears, or breaches to the vapor barrier, or vinyl exterior. The use of a cover lifter helps prevent damage to your cover.
- Melted or damaged vinyl due to excessive heat. This can be caused by placing glass or other products on or near your cover which can magnify heat from the sun.

PERFORMANCE: To obtain warranty service; in the event of a defect covered by this warranty contact your Seller and provide a copy of the original bill of sale along with photo(s) clearing showing the defect and a short explanation. Cover will be repaired or replaced at the discretion of manufacturer. Shipping of vinyl, foam or other parts to the customer is free during the first year. Should it be necessary, purchaser is responsible for shipping vinyl encasement back to the original manufacturer. Closest office of original manufacturer to be provided by Seller. No returns will be accepted without a prior issued “Returned Authorization”.

LIMITATIONS: This is a limited warranty extended solely to the original purchaser, it is not transferable. It is solely for residential use, not to be installed for commercial use, and is only available within the contiguous USA.

DISCLAIMERS: **DO NOT SIT, STAND, OR PLAY ON COVER AND NEVER SWIM OR PLAY UNDER THE COVER.**
The only express warranties are set herein and any implied warranties, including the warranties of merchantability and fitness for a particular purchase, are limited in duration to that of the expressed warranties. This warranty does not cover consequential damages or incidental damages including damage to property or injury arising from the use or inability to use this product. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation may not apply to you. These disclaimers shall be equally applicable to any service provided by the manufacturer or designated representatives. All disputes are subject to arbitration in the State of Connecticut, New Haven County, and subject to the laws of Connecticut.

Warranty begins is effective for covers manufactured after 05/01/16