

Sauna360 Inc. (also known as, “Finnleo”, “Tylo”, “Helo”, and “Amerec”) warrants to the original purchaser (“you”) the following regarding your new sauna, when purchased from one of our authorized retailers/service centers/“sauna specialists” (“dealers”) and the warranted product (a) is installed in accordance with installation instructions provided, (b) is properly and reasonably maintained, and (c) has not been subjected to damage, misuse, or abuse, and (d) is for residential use only.

5

Year Traditional Sauna Heater Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for the first 5 years. The “failed” warranty item being replaced may need to be inspected at the factory prior to final warranty claim approval.

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Year CarbonFlex™ Infrared Emitter Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for the first 5 years. The “failed” warranty item being replaced may need to be inspected at the factory prior to final claim approval.

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Year Wood Cabinetry Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for the first 5 years. Since the wood used in sauna manufacturing has been kiln dried, a certain amount of expansion and contraction is to be expected in a typical sauna environment. This may result in minor cracks under normal use and is not covered under this warranty.

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Year Sauna Control Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those sauna control components that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for five (5) years.

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Year Bluetooth Sound System/Speaker Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for five (5) years.

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Year LED Lighting System Warranty

Sauna360 Inc or its authorized representative will provide parts to replace those that have failed due to defects in manufacturing or workmanship for 5 years from the date of purchase, including freight costs for five (5) years.

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Year In-Field Labor Coverage

For non-commercial locations, Sauna360 Inc through its authorized representative will provide reasonable in-field labor to replace any covered defective parts for a period of two (2) years from the date of original purchase and three (3) additional years of at-the-factory labor, if the product is returned to the factory.

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Year Commercial Application Parts-only Warranty

For commercial locations, Sauna360 Inc or its authorized representative will provide parts to replace those with defects in manufacturing or workmanship for a period of one (1) year from the original date of purchase for all components. *Other electrical components are covered under this warranty (see other sections)*

Warranty Performance

All warranty work must be (a) authorized by Sauna360 Inc. before it is performed; and (b) performed only by an authorized Sauna360 Inc. representative. This warranty shall not apply to any charges for parts or labor incurred before receiving approval by Sauna360 Inc.

Warranty Procedure

Requests for repair or replacement, a return authorization number, or warranty information should be directed to Sauna360 Inc. by calling toll-free 1-888-780-4427 or by writing to Sauna360 Inc 575 Cokato Street East, Cokato, MN 55321-4247. Defective product or parts returned for repair or replacement must be shipped prepaid to Sauna360 Inc. at the above address. Shipping costs for return of replacement product or parts to the purchaser will be at the expense of Sauna360 Inc.

Return Authorization

A Return Authorization number assigned by a Sauna360 Inc. representative must accompany all returned parts. Parts that are returned without a Return Authorization number may not be repaired or replaced.

NOTE: Out-of-warranty replacement parts carry a 30-day warranty on the part only.

Limitations, Exclusions, and Remedies

There are no warranties which extend beyond the descriptions of the face hereof. This limited warranty is in lieu of all warranties, expressed or implied, and of all other obligations or liabilities on the part of Sauna360, Inc. There shall be no implied warranty of merchantability. Sauna360, Inc. neither assumes nor authorizes any person to assume for it any other obligation or liability in connection with the sale of its products.

Damages for breach of this warranty shall not exceed the lesser of the cost of repair or replacement. Repair or replacement shall be the exclusive remedy available to the purchaser.

Under no circumstance shall Sauna360 Inc. be liable by virtue of this warranty or otherwise for any special, indirect, secondary, incidental, or consequential damage of any nature to any person or property arising directly or indirectly out of the use or inability to use a warranted product.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of limitation or incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty does not apply to damaged caused by Acts of God, misuse, abuse, negligence, accident, unreasonable use, or by causes unrelated to defective materials or workmanship.

A valid proof of purchase in the form of a bill of sale or receipt from a retailer with the date of original purchase may be required to obtain warranty service.

Disputes

Any lawsuit alleging breach of this limited warranty shall be commenced within one (1) year from the date of breach.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Registration

This limited warranty becomes valid only after the [Limited Warranty Registration Form](#) is completely filled-in and submitted to Sauna360 Inc. within sixty (60) days from the date of original installation. This warranty is non-transferrable and shall extend to the original purchaser only. The warranty registration form may be accessed by scanning the QR code or by visiting <https://www.sauna360.net/warranty>

